

Hand Tool Inspection/ Certification Service

Fast Facts

- CERTI-CRIMP hand tools and die sets; pneumatic crimping heads and die sets; and hydraulic hand tools, crimping heads, and die sets all benefit from on-site service
- Recertification is recommended every 6 months or 5,000 cycles to verify that tools meet TE application specification
- Preventative Maintenance and Inspection Service is available for tools that do not require recertification
- Factory service is available for tools that require additional repair, refurbishment and certification.

TE Connectivity Field Service Specialists will:

- Visually inspect hand tools for missing pins and retaining rings and/or broken, pitted, or chipped crimp tooling
- Provide minor repair
- Verify the hand tools are producing product in accordance with the application specification or instruction sheet documents
- Verify that handle pressure is in accordance with company specifications
- Provide documentation for traceability to support your company's quality requirements

On-site hand tool inspection and certification can:

- Save money on shipping costs
- · Increase hand tool reliability
- Maintain crimp quality
- Reduce downtime
- Reduce scrap

Contact Information

North America (US, Mexico and Canada)

- Phone: 800-722-1111 or 717-810-3434
- E-mail: fieldservicesnorthamerica@te.com
- Web: www.tooling.te.com/service.asp

Note: All TE Certification tools are traceable to NIST.



TE Application Tooling Field Services

Few suppliers can match TE Connectivity's customer service and support. From helping you select the tooling for your requirements for maintenance and repair to analyzing your operation for maximum productivity, our worldwide capabilities and experience will help make a real difference in your production and bottom line.

ProductionCHEK Service — In a consultative role, our field engineer will meet with you to determine your objectives and known production issues, then observe and record in detail each step in your operation. Based on this information, the engineer will make recommendations for production improvement, typically in people, process or equipment.

Production Consultation Service — A service designed to systematically evaluate equipment and personnel in the manufacturing environment and to provide recommendations along with an action plan to improve manufacturing efficiency.

Tool Repair and Certification — Our field engineers will set up, certify, and repair application tooling on site or recommend our factory-level service. Flexible plans, including options for premium access to parts and service, keep your equipment running at peak performance.

Standard Service

Includes troubleshooting issues, making repairs, and/or installing parts.

Equipment Installations

Providing installation, set-up, and training of application equipment at the time of delivery.

Service Contracts

Provides service for periodic visits to perform preventive maintenance and/or inspection certification service on hand tools, applicators, bench and automatic equipment.

Training

Providing customers with practical training programs addressing machine operation, set-up, maintenance, inspection, and connector application. Training programs can be scheduled at the customer's site or at a TE Connectivity training center.

