

# TE Professional Services

Business Process Outsourcing  
Granite/Xng Transaction Offering



TE Professional Services offers specialized Telcordia® Granite/X<sup>ng</sup> Inventory services focused on user database loading of network equipment and circuit inventories. Organizations looking to outsource these services turn to TE for these advantages:

- experienced, TE Granite/X<sup>ng</sup> network engineers who understand network implementation
- a flexible and customizable service approach that includes our unique consumption-based transaction model

## We Know You, We Know Your Business

TE is a market leader in connectivity infrastructure equipment and deployment services within a wide range of network environments. Our experience includes over 70 years in the communications industry with completion of over 20,000 network infrastructure deployment projects per year. Because database loading is a natural extension of this core competency, our Granite/X<sup>ng</sup> experts are able to leverage their experience to the benefit of our clients. TE's service also provides these additional advantages:



- performs Granite/X<sup>ng</sup> modifications to current client databases for modifications and augmentations from an end-user perspective
- adapts to either on-site or remote capabilities for equipment profiling, verification and user database entry
- meets client-specific standards for equipment/circuit inputs to assure specialized inventory
- provides competitive pricing which is unique and unparalleled in the current marketplace
- offers a choice of pricing models, including transactional, hourly, model/driver, or fixed
- offers cycle time reduction for future circuit implementations through refined quality assurance techniques
- provides field verification and audit processes to correct and enable accurate inventory of equipment and circuits

## Our Services, Your Way

TE's transactional model is a consumption-based approach where deliverables are paid for as they are utilized. This means there are no 'on the bench' charges for resource utilization when volumes are low or under-utilized. In addition to this unique approach, TE offers many other convenient and customizable features to deliver a level of service unmatched in the industry, including:

- pre-defined Granite/X<sup>ng</sup> work functions at a fixed price
- loading of client-specific models/templates to meet specialized and unique needs
- invoicing that can be customized to client-specified intervals, including pre-defined time intervals or expenditure levels
- usage reports tailored to meet specific requirements, such as volume, cycle time, or cost
- supervision of Granite/X<sup>ng</sup> transactions performed by TE to fulfill each scope of work and free your time for other priorities
- capability for firewall data interfacing to client networks to ensure stringent client remote access security requirements are enforced
- capability to receive work from a ticket system, spreadsheets or audit process
- a pricing process that includes a review of the client's Granite/X<sup>ng</sup> standards and defined templates, which helps ensure fair and accurate pricing

## The Right Decision Creates A Powerful Business Advantage

The choice of utilizing outsourced services is a decision that affects the success of individual operating units as well as the overall business agility of the entire organization. To find out more about how TE Professional Services can provide a strategic advantage for your organization, please contact your TE representative or call 1.800.366.3891 option 3.

## SERVICE HIGHLIGHTS

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