



Order Status resource in TE.com for LADD Customers

Customers ordering through LADD are able to utilize TE.com's online Order Status resource for their LADD orders. Use this application to get realtime status from our global shipping locations to your intended destination.

- Search/Filter by Order Number, Part Number, Status, and more.
- Want to see all open orders at once? Download an open order report.
- Want to see everything in transit? Download a shipment report.

How it Works:

Please open website www.te.com and click on "Sign In" and create an account with email address/company info:

The screenshot shows the TE.com website interface. At the top, there is a search bar and navigation links for Products, Industries & Solutions, and Resources. A 'Sign In' button is highlighted with an orange box. Below the navigation, there are two main sections: 'Log in' on the left and 'Create an Account' on the right. The 'Log in' section includes fields for Email address and Password, a 'Remember me' checkbox, and a 'SIGN IN' button. The 'Create an Account' section lists advantages of registering on TE.com: Order samples, Save product lists, Get tech updates, and Access additional resources. A 'CREATE AN ACCOUNT' button is highlighted with an orange box.

Request Additional Access to our TE.com online applications:

The screenshot shows the TE.com website interface after account creation. The main heading is 'Thanks for creating an account on TE.com'. Below this, it states 'You'll receive a confirmation email shortly. This email will contain a link that will allow you to access your new account.' There is a section titled 'Request Additional Access' with the text 'If you have a TE customer number, you can request access to the following resources:'. Two resources are listed: 'Pricing & availability' and 'Order status'. At the bottom, there are two buttons: 'REQUEST ACCESS' (highlighted with an orange box) and 'CONTINUE BROWSING'.

Fill in your Customer Account Number for access:

The screenshot shows the TE.com website interface for 'Request Secure Resources - Step 1'. The page title is 'Request Secure Resources - Step 1'. Below the title, it says 'Approvals typically happen in 2-3 business days.' and 'Please enter your account number below. In most cases, this will be your Sold-to account number. (* Denotes a required field.)'. There is a required field for 'Account Number' with a question mark icon, which is highlighted with an orange box. At the bottom, there is a link for 'Need assistance finding your account number? Contact customer service.'



Verify your email address:

The screenshot shows the top navigation bar with the TE connectivity logo, a search bar, and links for Products, Industries & Solutions, Resources, and a user greeting 'Hi'. The main content area is titled 'Request Secure Access Confirmation' and includes a thank you message, a 'You're almost done!' heading, and instructions to check the inbox for a verification email. A red box highlights the text 'we need to verify your email address'. A 'Go To Your Resources' button is at the bottom.

Please **check your inbox** for a verification email from requestaccess@te.com and confirm your email address:

The screenshot shows an email with the TE connectivity logo and the heading 'PROTECTING YOUR DATA'. The body text asks the user to confirm their email address to keep data protected. A red arrow points to a blue button labeled 'CONFIRM YOUR EMAIL ADDRESS'. Below the button are sections for 'Need Assistance?' and 'Update Your Information', followed by social media icons and a footer with contact information and a privacy policy link.

Please select the resources you'd like for your Account – in this case **Check Order Status** and submit request:

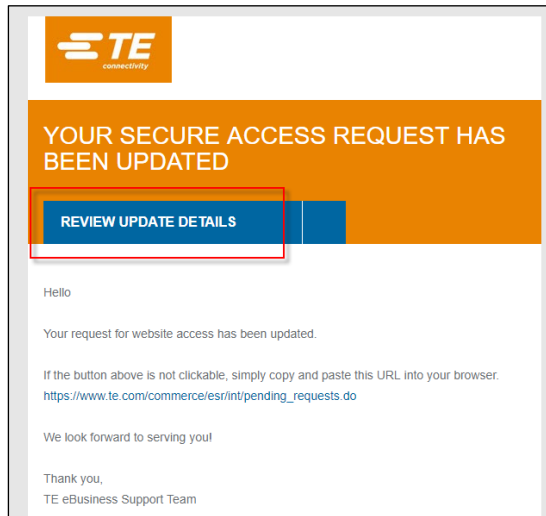
The screenshot shows the 'Request Secure Resources - Step 3' page. It includes a breadcrumb trail 'Your Resources | Request Secure Resources - Step 3' and a heading 'Request Secure Resources - Step 3'. Below the heading is a form with a required field for 'Account Number' and a table with account details. A red box highlights the 'Order Status' checkbox under the heading 'Please select the resources you'd like for Account'. A 'Submit Request' button is at the bottom.

Account Location	Customer Service Location	Sales Engineer / Approver
Bloomington, MN, United States 554382439	TE- LADD Distribution	BRAD ELLIOTT (507-272-4920 Email)

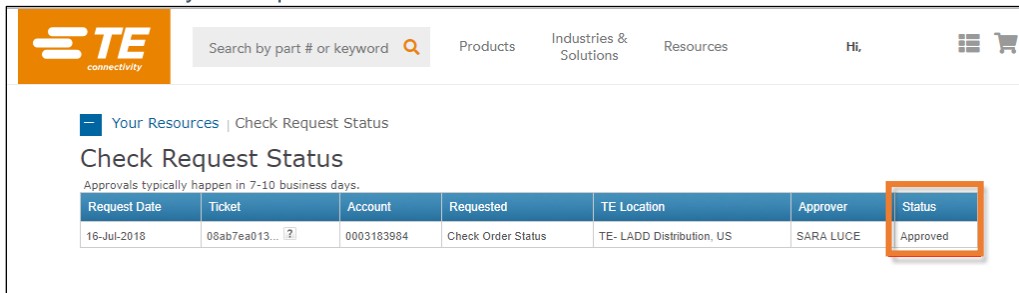
➔ An Approval email is sent to your Account Manager, who does the approval



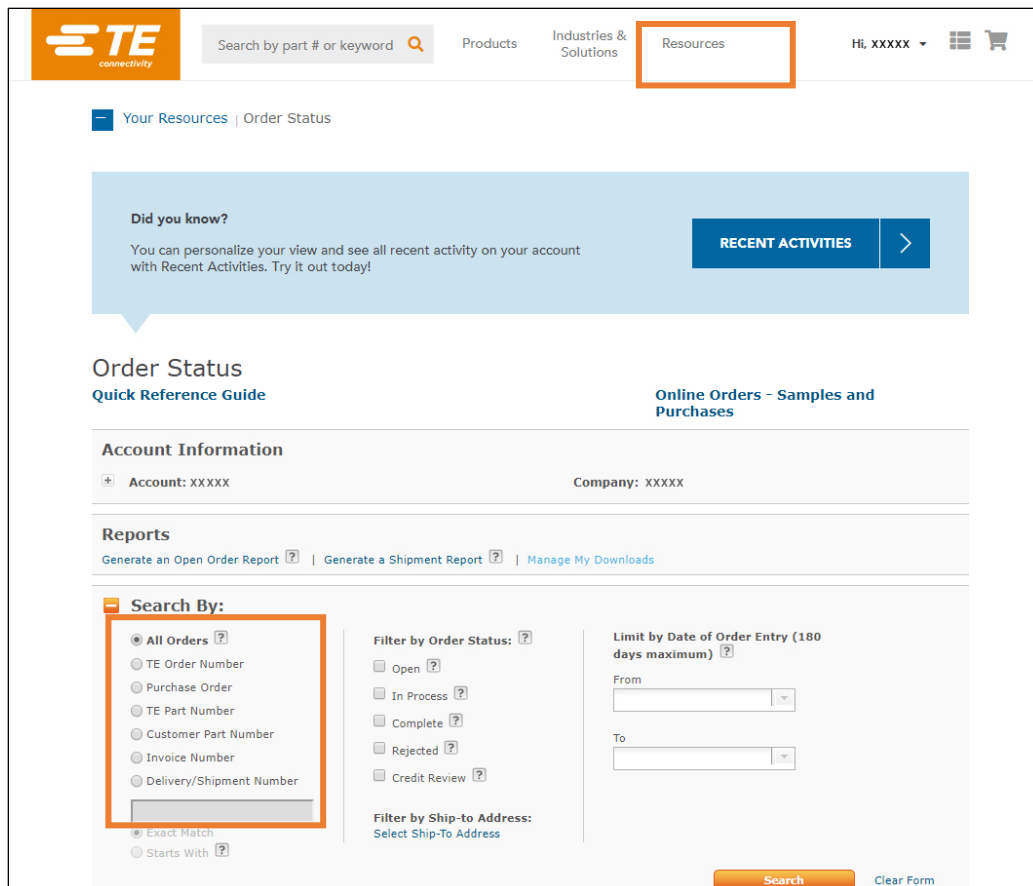
You will then receive an email notification from requestaccess@te.com with ref. "TE.com Secure Access Request Update":



You can see the status of your request:



Under the tab 'Resources' you can then find the **Order Status Application Screen**, that allows you to locate your orders quickly and search by TE Order number, PO number, TE Part Number, etc.:





View a **list of all orders** created in SAP within the last 6 months and **Download Open Orders Report** (Backlog) or **Shipment Report** (last 6 months of shipments):

Account Information
Account: XXXXX Company: XXXXX

Reports
[Generate an Open Order Report ?](#) | [Generate a Shipment Report ?](#) | [Manage My Downloads](#)

Search By:

Results Showing 21 - 40 of 206
Click on the Purchase Order Number or TE Order Number link to view Order Details. Show 20 per page << Previous 1 2 3 ... 11 Next >

Purchase Order Number	TE Order Number	Order Status	Date of Order Entry	Order Type ?	Number of Line Items	Ship-To ID	Order Notes ?
988221-7	30533541	In Process	2017-11-22	Standard Order	1	Daleville, VA	Add Note
1608022	3053350944	Open	2017-11-22	Standard Order	1	St. Joseph, MO	Add Note

Click on a **Purchase Order Number** or **TE Order Number** to access the details of the order.

Item Details screen displays:

- Status
- Ship Date
- Tracking Number
- Carrier
- Ability to download invoice or packing list

Item Details Showing 1 - 1
Expand the order item that you would like to view.

Item Status	Item Number	TE Part Number	Description	Customer Part Number (Revision)	Item Qty	UOM	Unit Price(USD)	Price Per UOM	Item Value (USD)	Cumulative Shipped Qty (Last Ship Date)	Carrier (Ship Method)	Ship-To ID	Edit Item
Complete	451-1	DT04-4P-RT01	DT RECP ASM	970350809-	60.000	PC	13.14	1 PC	788.40	60.000 2017-11-22	United Parcel Service - Ground (Domestic Ground)	St. Joseph, MO	

Expand to see Schedule details:

Schedule

Request Date	Schedule Status	Request Qty	UOM	Original TE Confirmed Date	Current TE Confirmed Date ?	Current TE Confirmed Qty	TE Early Warning Date	Expedite Indicator	Customer Requested Expedite Date	Expedite Status
2017-12-01	Complete	60.000	PC	2017-12-01	2017-12-01	60.000				

Shipping Information

Delivery Status	Ship Date	Ship Qty	Delivery Ref Shipment Ref	Tracking Number	Carrier	Weight	COO	Number of Items	JIT	Ship From	Invoice Number	Drop Ship	Docs
Invoiced	2017-11-22	60	6033205827 4102733688	1Z1R76V70302311590	United Parcel Service - Ground	2.400 LB	US			Santa Teresa	2550969892	NO	View

Please contact your Customer Service Representative if you need assistance.

If you are having technical issues with login or registration, please call **1-800-368-7146**.