

TE Connectivity Quality Policy and Supporting Principles

1. PURPOSE

The intent of this TE Connectivity Global Policy is to document the TE Connectivity Quality Policy and supporting Quality Principles, their use, and format.

2. SCOPE

The TE Quality Policy and Principles apply to all TE Connectivity employees worldwide.

3. QUALITY POLICY STATEMENT

OUR COMMITMENT TO DELIVERING QUALITY PRODUCTS AND SERVICES IS CORE TO CREATING A SAFER, SUSTAINABLE, PRODUCTIVE, AND CONNECTED FUTURE

4. QUALITY PRINCIPLES

A. TE Connectivity Quality Objectives:

- Provide defect-free products and services.
- Identify, deliver, and exceed customer needs and expectations.
- Comply with all applicable customer, statutory, and regulatory requirements.

B. TE Connectivity Quality Commitments:

- Strive to anticipate our customers' needs and deliver solutions that exceed their expectations.
- Remove barriers to the success of our customers, suppliers, and partners.
- Leverage innovation, technology, and continuous improvement to provide best in industry levels of quality, delivery, service, and support.
- Operate with a commitment to the highest standards of ethics and integrity.
- Comply with requirements and to maintain the effectiveness of the quality management system.

5. USE OF THE TE CONNECTIVITY QUALITY POLICY AND PRINCIPLES

The Policy and Principles shall be visually available in all TE Connectivity business-related facilities including manufacturing plants, distribution centers, sales offices, technical centers, etc. No other quality policies or formats will be allowed.

This Policy and Principles may also be used as a communication tool in presentations, documentation, personal cards, and other means. The formatting shall be in accordance with this document and no modification may be made without prior approval.

6. FORMATTING OF QUALITY POLICY AND PRINCIPLE INFORMATION

The TE Connectivity Quality Policy and Principles may appear in an electronic media format or as printed material. It shall be available in all applicable TE Connectivity country languages.